

JOHN SMITH

Manager, Data Analytics



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Nationality: British
Age: 34 | Gender: Male
Marital Status: Married

Highly driven, analytical, and innovative Data Analytics Manager with 7+ years of experience in spearheading the development and deployment of information management systems and data analytics solutions to support humanitarian missions. Have a demonstrated history of success in data management, information analysis and knowledge sharing to facilitate faster decision-making in crisis-impacted countries. Equipped with solid communication, collaboration and leadership skills for building professional relationships with stakeholders across various cultures. Adept at providing strategic direction to cross-functional teams to develop sophisticated information technology frameworks for crisis management. Looking for a challenging Data Analytics or Information Management senior role in a leading humanitarian organisation.

KEY SKILLS

Business Partnership | Database Programming | Data Governance
Data Architecture | Project Management | Business Analytics
Presentation Skills | Agile Methodologies | Business Intelligence

PROFESSIONAL EXPERIENCE

ABC Group • London, United Kingdom

Data Analytics Manager

Jan 2016 – Present

ABC collaborates with 30 governments and organisations to reduce the risk to communities caused by explosive ordnance, providing support to 40 affected states annually.

Responsible for supervising the efforts of multinational humanitarian teams to develop information management systems as per the needs of the mine-affected countries. Report to Head of Information Management System Division, supervise 2 direct reports and manage an annual budget of \$1M.

- Project-manage development of information systems and data architectures in mine-affected countries; perform needs assessments, gather strategic requirements, analyse datasets and present information to stakeholders; successfully introduced intelligent data solutions in 15 countries
- Teach the IMSMA Administrator Level 1 course; write research proposals, develop learning materials, mentor students; successfully delivered 13 lectures to 200+ students
- Organized the 6th International Technology Workshop on latest innovations in the field; formulated event strategy, invited industry experts and delegated responsibilities to team members; attracted senior-position participants from 30+ countries and introduced solutions optimising decision-making by 41%
- Built information capacity for the Monitoring Mission in Palestine; carried out requirements gathering; identified areas of improvement and presented findings to senior management; secured a \$7.5 million grant to develop information management infrastructure for the mission

XYZ Organisation • Washington D.C., USA

Data Expert

Sept 2014 – Dec 2015

XYZ is an international not-for-profit organisation with 400 experts in 30+ countries; it provides information management services to humanitarian organisations.

Responsible for collaborating with various humanitarian partners to address information management and data quality thematic challenges through integration of data analysis and reporting solutions. Report to Partner Director, supervise 5 direct reports and manage an annual budget of \$0.5 Million.

- Managed a 5-member team to improve the performance of the HI data management system; coordinated with developers, categorized technical issues for speedy addressal, identified bottlenecks in data flow and governance; built efficient data pipelines and data warehouse
- Established the first mobile data collection system in Syria to resolve information scarcity; partnered with 12 stakeholders, determined information requirements, strategized data gathering mechanisms; built and deployed Syria's first and most successful mobile data collection system
- Drafted the first report on the use of explosive weapons in Syria by utilizing data science techniques and analytical tools; increased global awareness about Syrian suffering and secured substantial donor funding to provide urgent cross-border support to the impacted population

MNO NGO • Manchester, United Kingdom

Field Relief Coordinator

Jun 2012 – Jul 2013

MNO Org is UK's largest healthcare service provider working for humanitarian missions in 35+ underdeveloped countries.

Responsible for the management of medical relief projects, provided support and assistance to the injured and affected Syrian refugees. Reported to Senior Director and managed an annual budget of \$2M.

- Spearheaded QRC Mission in Jordan; designed medical relief project; hired medical staff, doctors, and nurses; secured hospitals; classified patients as per severity; provided timely medical care and support to the injured
- Negotiated a deal with Jordanian Border Guard and key security stakeholders; deployed cross border network and expedited the transport of severely wounded patients; moved 1000+ patients to safety
- Designed an infographic dashboard to increase donations; identified victims' specific needs and requirements, communicated targeted information to donors; increased project portfolio's funding by 300%
- Led the first humanitarian post-conflict assessment of Ukraine; collected primary data using various geographic analytical tools; assessed capacity development needs and presented investigative reports; influenced international bodies to take action

Support Officer, ABC Consulting Corporation

Sept 2003 – Feb 2005

Responsible for conducting initial assessments, translating needs into analytical requirements, managing technical architecture and defining human resources and logistical policies to support the establishment of the Mine Action Program in Iraq. Successfully built Iraq's capabilities to address mine action challenges.

PROFESSIONAL CERTIFICATIONS

IBM Data Science Professional Certificate

2018

Project Management Institute, United States • Project Management Professional

2013

EDUCATION

University College London, United Kingdom • M.Sc. Information Systems

2009

Manchester University, United Kingdom • M.Sc. Computer Science

2007

TECHNICAL SKILLS

Microsoft Excel, Microsoft Access, Microsoft Word, Programming Languages (MS SQL, R, Python, HTML, Java), Software (ArcGIS, MapInfo, SPSS, EpiInfo6, Tableau, Power)

LANGUAGES

English (Fluent), Arabic (Fluent), French (Basic)